



COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 17-7

September 13, 2018

Petition of CoxCom, Inc. d/b/a Cox Communications to establish and adjust the basic service tier programming, equipment, and installation rates for the Town of Holland

FIRST SET OF INFORMATION REQUESTS FROM THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO COXCOM, INC. D/B/A COX COMMUNICATIONS

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable ("Department") submits to CoxCom, Inc. d/b/a Cox Communications ("Cox") the following information requests.

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. These requests shall be deemed continuing so as to require further supplemental responses if Cox or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term "BST" means the Basic Service Tier.

The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

4. The term "FCC" means the Federal Communications Commission.
5. The term "provide complete and detailed documentation" means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning

documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting work-papers.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File the responses with the Secretary of the Department not later than 5:00 P.M. on Thursday, September 27, 2018.

Information Requests

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| D.T.C. 1-1 | Referring to Worksheet 4 of FCC Form 1240, for both the True-Up and Projected Periods, please explain why the Average Channels per Regulated Tier is 30 on Lines 405 and 413 of Worksheet 4, True-Up Period, while in Line 405 of Worksheet 4, Projected Period, Average Channels per Regulated Tier is 19. |
| D.T.C. 1-2 | Referring to Worksheet 7 of FCC Form 1240 and the appended Monthly Subscriber Costs table, the Department notes that the per-subscriber retransmission consent fee increased from \$4.373 during True-Up Period 1, to \$6.388 for True-Up Period 2, and then to \$6.779 for the Projected Period. Please provide documentation supporting these retransmission consent fees, including which channels have retransmission consent fees and the cost per channel. |
| D.T.C. 1-3 | Referring to Lines D5, F3, G3, and I3 of the FCC Form 1240 for the Channel Movement and Deletion Segments, please explain the positive change in Channel Movement and Deletion Residual from (\$3.64) to (\$1.94), in light of the fact that the BST is the only regulated tier of service. |
| D.T.C. 1-4 | Referring to Line E3 (Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period) of the FCC Form 1240, please verify whether the number 14 is correct. |
| D.T.C. 1-5 | Referring to Line G5 (Inflation Segment for True-Up Period 2) on Form 1240, please provide backup support for this calculation. |
| D.T.C. 1-6 | Referring to Lines I8, I9, and I10 of the FCC Form 1240, please explain Cox's inclusion of \$47.41 of true-up in the rate, in light of its selection of \$19.50 as the Operator Selected Rate for the Projected Period. |
| D.T.C. 1-7 | Referring to page 2 of the cover letter accompanying the FCC Form 1205, please explain whether and how the "New England system aggregation" |

used for Equipment and Installation rates differs from the prior year's data aggregation.

D.T.C. 1-8

Referring to Schedule B of the FCC Form 1205, please explain the reduction in expenses for each category listed in comparison to those listed on the prior year's filing.

D.T.C. 1-9

Referring to Schedule C of the FCC Form 1205:

- a. Regarding Line B, please explain the reduction in service hours related to addressable box units (31,100) from those on the prior year's filing (42,941).
- b. Regarding Line C, please explain why the number of addressable box units in service decreased from 416,570 in the prior year's filing to 336,591, particularly in light of the fact that the number of remote control units remained the same (416,613) from the prior year's to current filing.
- c. Regarding Line D, please explain why the gross book value for remote control units increased from \$2,200,156 in the prior year's filing to \$3,104,070 in the current filing, when the number of remotes was the same (416,613).